

NPCI/NFS/OC No.332 /2019-20

7th May, 2019

To

All Members of National Financial Switch (NFS)

Madam/Dear Sir,

Sub: NFS ATM Network – Enablement of Interoperable Cash Deposit (ICD) transactions by White Label ATM Operators (WLAOs)

We refer to RBI circular No. DPSS.CO.OD.No.1916/06.07.011/2018-19 dated 7th Mar'19 allowing WLAOs to offer ICD transactions, subject to technical feasibility and certification from NPCI.

We are pleased to inform that WLAOs can now enable ICD transaction in NFS ATM Network after undergoing certification with NPCI.

WLAOs should refer to NFS Operating and Settlement Guidelines (NFS-OSG) for settlement and reconciliation procedure, and for dispute management guidelines for ICD transactions. The change in the process of handling counterfeit notes where Acquirer is a WLAO is given in Annexure A, which needs to be followed by WLAOs and their Sponsor Banks.

WLAO and their Sponsor Bank need to submit request letter for enabling ICD transactions by the WLAO as per the format given in Annexure B & C respectively.

In case of any further clarifications, kindly contact the following:

For Certification –

Sr. No.	Name	E-mail	Mobile Number
1	Gaurangi Joshi	gaurangi.joshi@npci.org.in	7045958887
2	Dinesh Jarkani	dinesh.jarkani@npci.org.in	9820975844

For Settlement, Reconciliation and Dispute management –

Sr. No.	Name	E-mail	Mobile Number
1	Sarit Das	Sarit.das@npci.org.in	8108108694
2	Avinash Kunnoth	Avinash.kunnoth@npci.org.in	8879772725

Thanking you,

Yours faithfully,

Ram Sundaresan
Chief Operations & Run Technology

Encl:

Changes in process of handling suspect/counterfeit notes retained by cash deposit machines/Recyclers where acquirer is WLAO

Acquirer is a Bank	Acquirer is a WLAO
Bank will ascertain the genuineness of the notes retained by CDM as suspected counterfeit at its back office	WLAO shall submit the notes retained by CDM as suspected counterfeit to its respective sponsor bank for ascertaining the genuineness of the notes
<p>For notes found to be genuine – Bank shall raise credit adjustment in NFS DMS for crediting it to the depositing cardholder's account</p>	<p>For notes found to be genuine – Sponsor Bank shall facilitate the WLAO to raise credit adjustment in NFS DMS for crediting it to the depositing cardholder's account</p>
<p>For notes found to be counterfeit</p> <p>a) Bank shall impound the notes and follow the extant directions contained in the RBI circular on 'Detection and impounding of Counterfeit notes'</p> <p>b) No credit shall be passed on to the customer</p> <p>c) Bank will be required to submit the details of impounded notes by way of a declaration in NFS DMS for intimation to the depositor/beneficiary.</p> <p>d) Monthly reporting to NPCI of counterfeit notes impounded. (This is required for further reporting it to RBI by NPCI in the required format).</p>	<p>For notes found to be counterfeit</p> <p>a) Sponsor bank shall impound the notes and follow the extant directions contained in the RBI circular on 'Detection and impounding of Counterfeit notes'</p> <p>b) No credit shall be passed on to the customer</p> <p>c) WLAO will be required to submit the details of impounded notes by way of a declaration in NFS DMS for intimation to the depositor/beneficiary. (Refer Annexure D)</p> <p>d) Sponsor bank shall facilitate the WLAO to submit monthly report to NPCI of counterfeit notes impounded. (This is required for further reporting it to RBI by NPCI in the required format).</p>



<On WLAO's letter head>

<Letter No>

<DATE>

To,
Head of Department-NFS
National Payments Corporation of India
301, 3rd Floor Raheja Titanium,
Off Western Express Highway,
Goregaon (E) – Mumbai 400063

Sub: Enabling Interoperable Cash Deposit (ICD) transactions

Dear Sir,

We request you to enable Interoperable Cash Deposit (ICD) transactions for us as Acquirer in NFS ATM Network.

We have gone through the NFS Operating & Settlement Guidelines (NFS-OSG) and Operating Circulars (OCs) issued by NPCI with respect to ICD transactions and confirm that we shall adhere to the procedure guidelines and instructions contained therein.

We also confirm that we shall prepare the monthly reports on counterfeit notes retained by the cash deposit machines/recyclers and update it in DMS by 5th of every succeeding month for the previous month. The details shall be provided in the required format as prescribed by RBI.

Your team can contact following officials for information/reports on ICD transactions and for details to be updated in DMS for RBI reporting as mentioned in OC NPCI/NFS/OC No.241/2016-17 dated 7th February 2017.

Name of the Official	Designation	Mobile Number	Email ID

Authorized Signatory < Stamp>

Designation

Date:

<On Sponsor Bank's letter head>

<Letter No>

<DATE>

To,
 Head of Department-NFS
 National Payments Corporation of India
 301, 3rd Floor Raheja Titanium,
 Off Western Express Highway,
 Goregaon (E) – Mumbai 400063

Sub: Enabling Interoperable Cash Deposit (ICD) transactions for <WLAO Name>

Dear Sir,

We request you to enable Interoperable Cash Deposit (ICD) transactions for WLAO-<Name> in NFS ATM Network for whom we are the Sponsor Bank.

We have gone through the NFS Operating & Settlement Guidelines (NFS-OSG) and Operating Circulars (OCs) issued by NPCI with respect to ICD transactions and confirm that our Bank will adhere to the procedure guidelines and instructions contained therein. We shall facilitate the WLAO to submit monthly report to NPCI of counterfeit notes detected at ICD enabled CDMs.

Liquidity Manager (LM) Limit:

We would like to inform you the following limits to be captured for our Sub-member WLAO - <Name> as Acquirer on NFS for their ICD Transactions to be settled through us debiting our RBI RTGS Account no. _____ along with other transactions.

Sub-Member Name	LM-Limit as Acquirer (Amount in Rs.)

Your team can contact following officials of our Bank for information/reports on ICD transactions and for details to be updated in DMS for RBI reporting as mentioned in OC NPCI/NFS/OC No.241/2016-17 dated 7th February 2017.

Bank official Name	Department	Designation	Mobile Number	Email ID

Authorized Signatory <Bank Stamp>

Designation

Date:

(On WLAO's letterhead)

WLAO's Declaration for Impounded Notes

Description	Particulars
Issuer Card Number	
Beneficiary Card Number/Account Number/AADHAAR/Mobile Number	
RRN	
CDM ID	
Transaction Date	
Total amount deposited	
Amount credited online	
Total amount of notes retained as suspect	
Number of notes retained as suspect (Provide denomination wise details)	
Number of Genuine Notes (out of suspect) (Provide denomination wise details)	
Total amount credited for Genuine Notes (through credit adjustment / chargeback)	
Number of Impounded Notes (out of suspect)	(Provide denomination wise details and Serial number of notes impounded)
Total amount of Impounded Notes	

We hereby confirm that the no. of impounded notes aggregating to Rs. _____ (as above) were found to be counterfeit and have to submitted to the Sponsor bank for impounding them.

(Authorized Signatory)

Name of the Official :
Designation :
(Seal)

(Note: Kindly use separate declaration for each instance)